



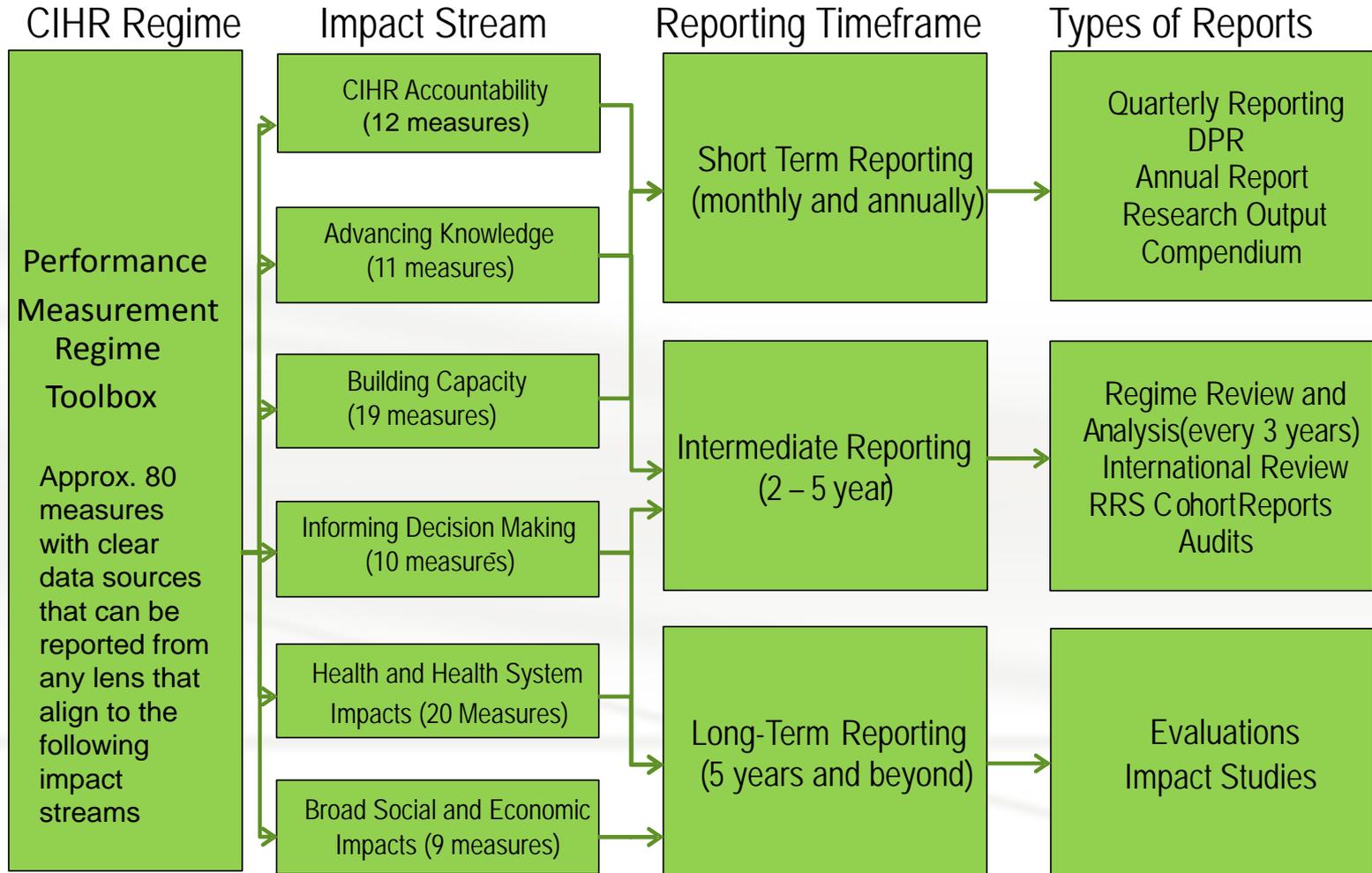
Canadian Institutes of Health Research Performance Measurement Regime Toolbox

Presented by:

Melanie Winzer – Manager, Planning, Reporting, Measurement & Data
Canadian Institutes of Health Research

The PM Regime Toolbox informs all CIHR reporting

A corporate-wide, all-encompassing performance measurement toolbox facilitating consistent reporting across all of CIHR



Lessons Learned

1. **Allowing a mix** of toolbox and program-specific indicators helps buy-in and adoption
2. **Clear accountabilities** – Assists in maintaining toolbox and all relevant data
3. **Longer-term term outcome measures have less easily available data** and there are concerns over attribution – as a result they are less likely to be selected
4. **Allows for program level reporting, Agency-wide reporting or External Comparisons** – the measures can take any lens (i.e. gender, official language, disease)
5. **'Darwinian' approach to indicators** – annual review to remove from the toolbox indicators not being used; also add new ones

Benefits to Date

1. **Consistent reporting** – all external reporting has consistent information, targets and results
2. **PM Strategies and data upon which evaluations are being designed**
3. **Senior management buy-in** – performance measurement was a concern for CIHR a few years ago and is now the basis of decisions for renewal of programs
4. **Re-investment in data and new approaches** - successful business cases have resulted from data being made available
5. **Informing decision making** – CIHR has able to impact Federal Government Policy

Current Barriers

1. **External data sources** – a number of measures have been selected based on available external data sources that are not being maintained
2. **Pressure to demonstrate all results immediately** – long term impacts cannot be reported with the same consistency which results in suspicion
3. **Striving for commitment to Health and Health System Impacts and Broad Social and Economic Impacts** – Fear of failure to meet these long term impacts

Next Steps

- Continue working with National and International funding partners in evaluation and impact to enhance awareness of CIHR's PM Regime Toolbox and ensure comparable data and measures
- Toolbox refinement – ensure that measures continue to be useful and relevant
 - Example – CIHR is currently building on the results of a case study related to the impact of CIHR funded research on clinical guidelines. This methodology was able to demonstrate that policies and regulations are impacted directly by CIHR funding and demonstrate impacts on the Health and Health System
- Working with other federal departments, as well as provincial and international health funders to enable cross jurisdictional and cross disciplinary comparability

Take Away Messages

- In order to inform decision-making at the Federal Level, CIHR had to:
 1. **Communication is key** – you have to find a way to communicate on their terms and demonstrate the value
 2. **Demonstrate flexibility** – nimbleness of design will help them see themselves in it
 3. Data and results will take you from **concept to commodity**
 4. Seek input and feedback – it helps with **buy-in**
 5. Don't do it in a silo – **comparability** is important